

# SALFORD DIOCESAN 2015 PILGRIMAGE TO LOURDES

Led by Rt Rev. John Arnold, Bishop of Salford



£10 Off when booking on [www.joewalstours.co.uk](http://www.joewalstours.co.uk) (not applicable to group bookings)

## 31 JULY - 6 AUGUST 2015 | BY AIR

|      |                                 |      |                                     |
|------|---------------------------------|------|-------------------------------------|
| £629 | HOTEL ASTORIA                   | £685 | HOTEL STE ROSE                      |
| £659 | HOTEL JEANNE D'ARC <sup>+</sup> | £685 | HOTEL CHAPELLE ET PARC <sup>+</sup> |
| £659 | HOTEL AGENA <sup>+</sup>        | £699 | HOTEL LA SOLITUDE <sup>+</sup>      |

<sup>+</sup> Hotel selected for pilgrims requiring support pushing their wheelchair



- Direct flight from Manchester or Liverpool to Lourdes & return
- Return transfer on arrival at Lourdes Airport to your hotel
- 6 nights accommodation at selected hotel
- Breakfast, lunch and dinner served each day
- Airport taxes and charges, UK government levy and Lourdes hotel tax

### BOOKING PROCEDURE

All Bookings on the Pilgrimage should be made through Joe Walsh Tours office, **143 Lower Baggot Street, Dublin 2, Ireland. Tel:** 0161 820 8790, [www.joewalstours.co.uk](http://www.joewalstours.co.uk). No booking is definite until we have received a completed booking form, a non-refundable deposit and until this deposit is received by our office. **Please use international mail service for all correspondence.**

### VERY IMPORTANT / SUPPORT IN LOURDES:

#### Sick/Assisted Pilgrims in Lourdes:

Each year a team of doctors, nurses, adult helpers and young people go to Lourdes to assist those pilgrims who suffer from poor health or have mobility problems.

#### Pilgrims Requiring Medical & Nursing Support

This year, the Salford Diocesan Pilgrimage will be using the Hotel Solitude as it's base to provide care for those pilgrims who would have previously stayed in the Accueil Marie St Frai. The hotel is available for anyone to book, but it will be used specifically for those pilgrims requiring regular care from the medical and nursing team and assistance from our volunteer helpers. If you were planning to stay in the Accueil Marie St Frai or believe you may require additional assistance, please complete this booking form and tick the relevant box on page 3. Our medical and nursing team will contact you to arrange an assessment with you.

#### Pilgrims who Require Wheelchair Assistance Only

For those pilgrims who do not require the support of a nurse or healthcare assistant on a regular basis, but who would benefit from the use of a wheelchair at the airport, to get to and from services and around Lourdes, help may be available from the Salford Diocesan Pilgrimage Volunteers. If you would like to request that a volunteer assist you, please ensure that you complete the relevant section on this booking form. Please ensure that you also record whether you would like to hire a wheelchair either at the airport and/or in Lourdes, or whether you intend to bring your own chair. **We encourage those who require wheelchair assistance in Lourdes to stay in one of the hotels marked +.** This will allow us the opportunity to provide greater assistance to those who need a wheelchair.

Sick pilgrims should book using this form. For additional advice or assistance contact one of our volunteers at: Pilgrimage Office, Cathedral Centre, 3 Ford Street, Salford, M3 6DP. Tel: 0161 817 2209. Fax: 0161 372 9991.

**YOU MUST BE REGISTERED IF YOU REQUIRE A HELPER TO PUSH YOUR WHEELCHAIR AT THE AIRPORT OR IN LOURDES**



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T: 0161 820 8790 | E: [info@joewalstours.co.uk](mailto:info@joewalstours.co.uk) | Limited places available. We recommend you book immediately.

Deposit £150 | Bonded & Licensed as a Tour Operator by the Civil Aviation Authority in UK | ATOL 5163

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## TRAVEL INSURANCE:

Travel insurance is charged at £26 for persons up to 85 years old. Please note that an additional insurance premium of £26 is charged for persons aged 86-94 years and that persons 95 years and over should contact this office to have their insurance policy confirmed. Should you wish to contract our travel insurance, please tick the appropriate box on the booking form. A copy of the insurance policy will be forwarded to you with confirmation of your booking and we would ask you to read this carefully to be aware of your exact cover.

## WHEELCHAIRS:

**PLEASE NOTE:** Wheelchairs are not included in your travel insurance cover. We recommend separate insurance cover.

## MOTORISED WHEELCHAIRS / SCOOTERS:

Due to weight restrictions we are unable to offer carriage of motorised wheelchairs or scooters on this pilgrimage. Pilgrimage volunteers may be available to assist those requiring a wheelchair in Lourdes. To help the pilgrimage committee plan for this, please indicate your requests on this booking form.

## CANCELLATIONS:

All cancellations will incur an excess charge of £150.

## HOTELS:

We have made arrangements to reserve the best accommodation available in a good range of hotels, well known for their kind attention and good service. Please note the cost is based on sharing a twin or treble room with private facilities. We will make every effort to provide the hotel requested - however all hotels are subject to availability at time of booking.

## SINGLE ROOMS:

These are very limited and subject to availability at a supplementary charge of £150 for Hotel Astoria and £180 for all other hotels. Your kind cooperation in agreeing to share a twin or treble room, if at all possible, will be much appreciated.

## MEDICAL & OTHER MISCELLANEOUS CHARGES:

Please note these charges in total are the direct responsibility of the pilgrim or their legal guardian/next of kin. All travellers must have a **European Health Insurance** card formerly **E111** (this card can be applied for or renewed online at [www.ehic.org.uk](http://www.ehic.org.uk)). **Please read your insurance cover carefully – it is vitally important to complete a Medical Declaration Form if you have a medical condition which has required medical advice, treatment, medication or hospitalisation during the last 18 months.**

NOTE: If you are a registered pilgrim who will be staying in the Hotel Solitude in order to receive care and support from our doctors, nurses and health care assistants, you do **NOT** need to complete the medical declaration form as it will be completed during your assessment by our Medical and Nursing Team.

## NOTICE TO PASSENGERS:

Pilgrims will be allocated flights either from Manchester or Liverpool airports. This will be notified in advance. As far as possible groups will be transported together. Manchester flights will return to Manchester Airport. Liverpool flights will return to Liverpool. The flying time to Lourdes is approximately 2 hours 15 minutes.

## PASSPORT:

**EVERY PERSON TRAVELLING TO FRANCE MUST HAVE A VALID UP-TO-DATE PASSPORT.**

If you already have a passport, please check now that it will be valid for travel three months beyond 6th August 2015.

## PAYMENTS:

Balance of fare is due TWELVE WEEKS before departure date. Joe Walsh Tours and the Pilgrimage Committee shall be entitled at their discretion to treat as cancelled any booking in respect of which the balance of fare shall not have been remitted twelve weeks before the date of departure. Children aged under 2 years of age travel free of charge. A reduction of £75 applies to children aged 2-12 years.

## FINAL INSTRUCTIONS:

Full information, air tickets and luggage labels will be sent to you within 7-10 days prior to the departure date of the Pilgrimage. Final flight timings will be confirmed at this point.

## ATOL PROTECTION:

All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. For more information about financial protection and the ATOL Certificate log on to: [www.atol.org.uk/ATOLCertificate](http://www.atol.org.uk/ATOLCertificate).

# SALFORD DIOCESAN PILGRIMAGE TO LOURDES 2015 | BOOKING FORM



Led by Rt Rev. John Arnold, Bishop of Salford

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## 31 JULY - 6 AUGUST 2015 | BY AIR

Ref

Office Use Only

### FULL NAME AS IT APPEARS ON YOUR PASSPORT

| Surname | First Name | Title | Address of first named person only (BLOCK CAPITALS) | Date of Birth | Passport No. | EHIC No. |
|---------|------------|-------|---|---------------|--------------|----------|
|         |            |       |   |               |              |          |
|         |            |       |   |               |              |          |
|         |            |       |   |               |              |          |

Telephone Number:

Mobile Phone Number:

Email:

Parish / College / School group:

Details of emergency contact while abroad

Name

Relationship

Telephone Number

**Hotels Available:** Please indicate the hotel of your choice – Hotels subject to availability at time of booking

|   |  |   |
|---|--|---|
| Hotel Astoria <input type="checkbox"/>  | Hotel Jeanne d'Arc* <input type="checkbox"/>     | Hotel Agena* <input type="checkbox"/>                       |
| Hotel Ste Rose <input type="checkbox"/> | Hotel Chapelle et Parc* <input type="checkbox"/> | Hotel La Solitude* Pilgrim <input type="checkbox"/>         |
|   |  | Hotel La Solitude* Accueil section <input type="checkbox"/> |

Single Room  (Subject to availability supplement of £150 for Hotel Astoria and £180 for all other hotels)

Twin Room  Treble Room (3 single beds)

Sharing with: (Name) (Name)

Travel Insurance: I require travel insurance  I DO NOT require travel insurance

Premium: £26 (up to 85 yrs) £52 (85 yrs +)

Persons aged 95 or over should apply to Joe Walsh Tours for confirmation and details of cover.

If insurance not required, please provide details of your own travel insurance:

Name: Insurer: Policy No: Emergency Tel:

**N.B. Are you travelling with a pilgrim who is registered with the Medical & Nursing Team in the Hotel Solitude?:**

Yes  No

If so, what is their name?



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T: 0161 820 8790 | E: [info@joewalstours.co.uk](mailto:info@joewalstours.co.uk) | Limited places available. We recommend you book immediately.  
Deposit £150 | Bonded & Licensed as a Tour Operator by the Civil Aviation Authority in UK | ATOL 5163

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# BOOKING FORM CONTINUED

**PLEASE COMPLETE THE FOLLOWING BRIEF QUESTIONNAIRE:** \* If more than 3 pilgrims - please request a copy of this sheet,

| or you may photocopy this page.  | 1st Passenger                |                             | 2nd Passenger                |                             | 3rd Passenger                |                             |
|--|------------------------------|-----------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| Are you on medication?   | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Any visual or hearing impairment?  | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Can you walk up 12 steps?  | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Can you walk a mile unaided?   | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Do you use a wheelchair?   | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Do you intend to bring your own wheelchair?  | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Do you require the loan of a wheelchair at the Airport?  | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Do you require the loan of a wheelchair in Lourdes?  | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| If <b>YES</b> , would you like the assistance of a volunteer in Lourdes to push the wheelchair at times? | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

**PLEASE NOTE:** Own wheelchairs must be pre-booked. Wheelchairs are not included in your travel insurance. We recommend separate insurance cover.

Please specify any special diet required:

Please specify other special requirements:

**IT IS VITALLY IMPORTANT TO COMPLETE A MEDICAL DECLARATION FORM IF YOU HAVE A MEDICAL CONDITION WHICH HAS REQUIRED MEDICAL ADVICE, TREATMENT, MEDICATION, OR HOSPITALISATION DURING THE LAST EIGHTEEN MONTHS. THE FORM CAN BE OBTAINED FROM JOE WALSH TOURS. PILGRIMS UNDER THE CARE OF THE MEDICAL & NURSING TEAM IN THE SOLITUDE DO NOT COMPLETE THE MEDICAL DECLARATION FORM.**

*Special Assistance is available only to the registered sick pilgrims. Please see detailed information on page 1.*

Is this your first pilgrimage with the Salford Diocesan Pilgrimage to Lourdes? Yes  No

**PAYMENT DEPOSIT:**

I enclose £150 being deposit(s) for  (insert number) person(s).

The required minimum deposit of £150 per person is **NON-REFUNDABLE** on cancellation of booking

**CHEQUE:**

Should be made payable to **Joe Walsh Tours**.

I wish to pay by Credit card/debit card. Please debit my credit/debit card for the amount of £ \_\_\_\_\_ being deposit(s) and travel insurance premium(s) for  (insert number) person(s).

Card Type: \_\_\_\_\_ Card Holder's Name: \_\_\_\_\_

Card No: \_\_\_\_\_

Card Expiry Date: \_\_\_\_\_ 3 Digit security code (from back of card): \_\_\_\_\_

**PLEASE NOTE:** Credit cards are subject to 2% service charge.

**INFORMATION PROVIDED ON THIS FORM WILL BE HELD AND EXCHANGED BETWEEN JOE WALSH TOURS, THE SALFORD DIOCESAN PILGRIMAGE TO LOURDES AND ITS ASSOCIATED ORGANISATIONS, AND MAY BE SHARED WITH THIRD PARTIES ASSOCIATED WITH LOURDES. INFORMATION PROVIDED MAY ALSO BE USED TO CONTACT YOU, E.G., BY TEXT /EMAIL, DETAILS / UPDATES CONCERNING THE PILGRIMAGE.**

I accept the booking conditions of Joe Walsh Tours which can be found on [www.joewalstours.co.uk](http://www.joewalstours.co.uk)

Signature \_\_\_\_\_

Date: \_\_\_\_\_



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